PANEL-BOOK UK & FRANCE





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THE MADE IN SURVEYS PANELS

Through a network of over 30 panellist recruitment websites, Made in Surveys expertly manage online research in more than 40 countries.

Made in Surveys provides recruitment strategies, qualification management and regular panel renewal on its websites and emphasises commitment to quality (quality of respondents, response rate, reactivity, compliance with deadlines ...).

This Panel book will highlight the potential of our main countries.

- Panel coverage in more than 40 countries
- **300+** data points per panellist
- Over 1,500,000 respondents worldwide
- More than 18 years experience in online studies and panel management
- Strict quality control of responses and regular monitoring of panellists throughout our services

UNITED KINGDOM



90% internet penetration rate

200 000 panel size

SEC	10
Upper management,	
senior exec	2%
Middle management, exec	. 10%
Small business owner,	
self employed	7%
Junior Management	. 10%
Office / Administrative	. 18%
Others non-manual	6%
Skilled manual labour	8%
Manual Labourer	4%
Student / pupil	6%
Housewife / House husband	12%
Unemployed or	
casual worker	8%

LEVEL OF EDUCATION GCSE's22% **BTEC National Diplomas** As-Levels 1% Certificates of Higher Education4% Scottish Highers1% HNSs and HNDs3% Advanced Diploma2% NVQs (National Vocational Qualifications)......11% SVQs (Scottish Vocational Qualifications)......1% Apprenticeship2% Undergraduate7% Graduate17% Post Graduate (Masters)8% Post Graduate (PHDs)1%

Single	27%
I have a partner	6%
Living with partner	16%
Engaged	3%
Married	41%
Divorced	5%
Separated	1%
Widowed	1%
RESPONSIBLE FOR GROCERY /	`
FOOD SHOPPING	
	66%
Yes	
YesOccasionally	7%
Yes	7%
Yes Occasionally Jointly responsible	7% 23%
YesOccasionally	7% 23%
YesOccasionally	7% 23%

Widowed	
RESPONSIBLE FOR GROCERY / FOOD SHOPPING	Ä
Yes Occasionally Jointly responsible No, I don't do the grocery / food shopping	7% 23%
NUMBER OF CHILDRE	N 😉
NUMBER OF CHILDRE IN THE HOUSEHOLD	N 😉
IN THE HOUSEHOLD	60%
0	60% 18%
0	60% 18%
1	60% 18% 15% 5%
1	60% 18% 15% 5%
1	60% 18% 15% 5%

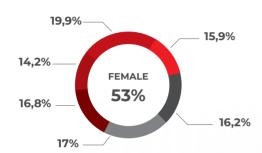
RELATIONSHIP STATUS **4**

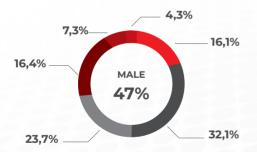
TYPE OF PROPERTY	
Apartment / Flat	22%
Terrace House	21%
Town house / Semi-detached	
house	31%
Detached house	18%
Bungalow	6%
Movable dwelling	1%
Hostel / hotel	1%
Other	1%
OWNERSHIP OF CAR	
Yes	60%
No	
	1070
NET MONTHLY INCOM	E f
OF YOUR HOUSEHOLD	
Less than £1.000	12%
Between £1.000 and £2.000	
Between £2,000 and £4,000	
Between £4,000 and £6,000	
Between £6.000 and £8.000	
Between £8,000 and £10,000.	
£10,000 and £10,000	

Prefer not to say......15%

UNITED KINGDOM











90% internet penetration rate

200 000 panel size

FRANCE



88% internet penetration rate

500 000 panel size

SEC	1
Farmer/Craftsman/Trader	7%
CEO / Liberal profession,	
Upper management,	
senior executive	12%
Middle management, exec	7%
Employed	25%
Manual labour	11%
Retired	7%
Unemployed	9%
Housewife / House husband	5%
Student / pupil	13%
Other	4%

Single 36% Living with partner 27% Married 7% Divorced 24% Separated 5% Widowed 1%

LEVEL OF EDUCAT	ION S
CAP	7%
BEP	
BAC	24%
BAC+1	6%
BAC+2	22%
BAC+3	12%
BAC+4	5%
BAC+5	8%
Superior to BAC+5	2%
No diploma	4%

RESPONSIBLE FOR HOUSEHOLD GROCERY SHOPPING

Yes	60%
Shared Responsibility	33%
No	7%

NUMBER OF CHILDREN IN THE HOUSEHOLD

0	57%
1	18%
2	16%
3	6%
4	2%
5 or more	1%

TYPE OF PROPERTY	
House	55%
Apartment / Flat	44%
Other	1%

OWNERSHIP OF CAR



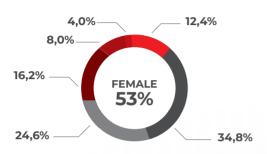
Yes	.78%
No	. 22%

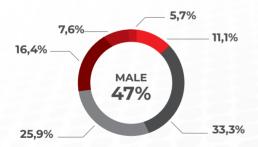
NET MONTHLY INCOME € OF YOUR HOUSEHOLD

Less than 800 €	8%
Between 800 and 1500 €	. 18%
Between 1500 and 2500 €	. 23%
Between 2500 and 3500 €	. 19%
Between 3500 and 4500 €	9%
Between 4500 and 5500 €	3%
Between 5500 and 6500 €	1%
Between 6500 and 7500 €	1%
7500 € +	1%
Prefer not to say	17%

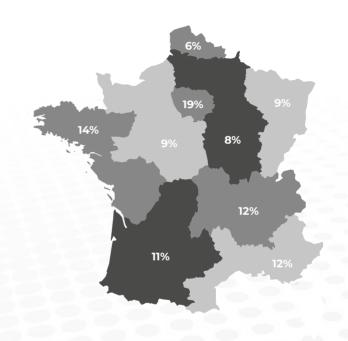
FRANCE











88% internet penetration rate

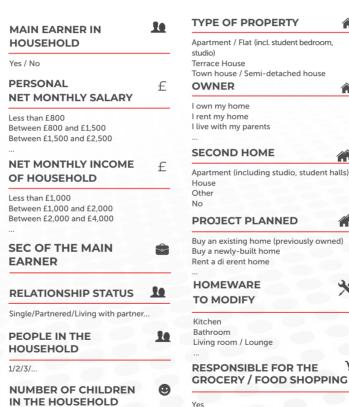
500 000 panel size

0/1/2/3...



GENERAL - UK







Occasionally

Jointly responsible

No. I don't do the grocery / food shopping





INTERNET - UK

INTERNET **COMPUTER USE** 3 At home AOL At work BT Group At school / University Other Eclipse EE NOW TV TYPE OF CONNECTION Ω2 PlusNet Cable Skv Fiber TalkTalk Broadband Virgin Media Satellite Vodaphone I don't know Don't know Other Other INTERNET INTERNET USED FOR FOR PERSONAL USE Consulting Bank Accounts Daily Download music, software, videos, etc. Weekly Emails Rarely Never network

External access to a school/university/work Manage a personal site (blog/personal networking page) INTERNET Participate in forums and online communities Playing online games FOR PROFESSIONAL USE Reading the news Research product or service information Daily Reserving tickets for events / travel websites Weekly Searching for jobs Rarely Shopping for foods/products/clothing etc. Never

A SERVICE PROVIDER

ONLINE PURCHASES Baby products Books CDs /DVDs Clothes / Shoes Computer hardware / Software DIY / Gardening Electronics

Flowers Food / Drink Home/furniture/accessories

Household goods Hygiene/beauty/health products Jewelry / watches

Music / movies (download) Press subscriptions

Second hand products (via adverts websites, eBay, etc.)

Sports accessories Stationary

Technology - HiTech products

Tickets (Concerts, sport events, cinema, etc.) Tovs

Travel (Tickets, accommodation, etc.) Video Games

TYPES OF WEBSITE VISITED



Adverts (eg: Gumtree) Bank (online banking)

Bloas Dating

Fashion / Clothes Gambling

News

Ä

Online gaming

Online shopping (eg: Amazon, eBay, etc.) Personal Social network (eg: Facebook, etc.) Professional social network (eg: LinkedIn.

etc.)

Reviews Streaming video (eg: series, fi lm, etc.)

Travel websites (eq: last minute, fl ight websites, etc.)

TV channel (eg: BBC, Channel 4, etc.) Other

None of the above

BLOG



Yes

No, but I have had a blog in the past

HIGH-TECH (ELECTRONICS) - UK

ELECTRONIC PRODUCTS OWNED

Desktop computer Laptop Computer Tablet

eBook reader DVD plaver

...

ELECTRONIC ITEMS BOUGHT IN THE PAST 12 MONTHS

Desktop computer Laptop Computer Tablet eBook reader DVD player

PURCHASES PLANNED IN THE NEXT 12 MONTHS

Desktop computer Laptop Computer Tablet eBook reader DVD player

COMPUTER BRAND

Acer Apple Asus

10

OPERATING SYSTEM (OS)

Chrome OS Firefox Linux Mac OS Microsoft Windows Other, please specify: I don't know

LANDLINE TELEPHONE / MOBILE PHONE OWNERSHIP

Yes / No

KIND OF MOBILE PHONE

Standard mobile phone Smartphone (eg iPhone, Blackberry, etc.) Satellite Phone Other

MOBILE PHONE BRAND

Apple Blackberry Google HTC Huawei LG Motorola Nokia O2 Samsung Sony

Other

MOBILE PHONE PROVIDER

3 BT Mobile EE Gi Ga O2 Plusnet Talkmobile TalkTalk Tesco Mobile

PRICE PLAN

Monthly contract Limited monthly contract Pay as you go SIM card / Prepaid Work paid Other

MONTHLY BUDGET FOR MOBILE PHONE

Less than £20
Between £20 and £39
Between £40 and £59
Between £60 and £99
£100 +
I don't know
I do not pay my phone bill

CHANGE OF MOBILE PHONE OPERATOR

Yes / No

GAME CONSOLES OWNED

Sony PS2 or PS3 Sony Playstation 4 Nintendo Wii Nintendo Wii U Microsoft Xbox 360 Microsoft Xbox One / S Nintendo DS/3DS Other, please specify:

TIME SPENT ON VIDEO GAMES

Less than 2 hours Between 2 and 5 hours Between 6 and 10 hours Between 11 and 15 hours Between 16 and 20 hours 20 hours + I am not sure

None, I never play video games

INTERESTED TO TAKE PART (IN ONLINE INTERVIEWS AND FOCUS GROUPS (WITH A WEBCAM AND A MICROPHONE)

Yes / No

f

BANKING - UK

BANKS



American Express Bank of Ireland Barclays

Clydesdale

First Direct Halifax

HSBC

ING direct Lloyds TSB

Sainsbury's Bank

Tesco Personal Finance

Nationwide Natwest

Santander

Royal Bank of Scotland

Virgin Money Yorkshire Bank

TSB

Nation Wide

I don't have any bank accounts I'd rather not say

Other

CREDIT CARDS



Visa Debit Visa Credit Mastercard

American Express

Diners Club

Store card (New Look, River Island, Tesco)

Other type of card

I don't have any credit/debit card

BANK SERVICES



Current account Student account

ISA

Mortgage Loan

Bonds

Investments

I don't have any of these products

ONLINE BANKING



Yes / No

OUTSTANDING LOANS



A vehicle A home Student loan

Other No

INSURANCE POLICIES



Life Insurance

Pet insurance

Travel insurance

Private health insurance

Vehicle insurance

Home insurance

Professional indemnity

Mobile phone insurance

None of the above



DIET, EATING HABITS - UK

EATING PREFERENCES

including dairy foods

of any kind

Other

animal products

Meat-eater - consume all meat products

Pollo-vegetarian - don't eat red meat but

Pesco - vegetarian or vegequarian - eat

fish/seafood and dairy but no other meat or

Vegetarian - eat dairy products but no meat



Aldi

Asda Budgens Co-op

consume fowl, fish and dairy products Costcutter Vegan - do not consume animal products Iceland

> Lidl Londis Mas

Morrisons Sainsburys

Spar Tesco Waitrose

Wilkinsons

TYPES OF STORE USED



Supermarkets

(Tesco, Sainsbury's, Asda, Morrisons, Waitrose) Discount supermarkets

(Lidl, Aldi, Wilkinsons) Mini Supermarkets

(Budgens, Costcutter, Spar)

STORES USED THE MOST



OFTEN BOUGHT

Cereal/biscuits/cookies

Dairy products (voghurt, milk etc.)

Desserts Fish

Fresh fruit and vegetables

Frozen Food Frozen meals Pasta / Rice Ready meals

Red meat Snacks (Crisps, nuts, etc.)

Sweets Tinned Food

Vitamins / Supplements

White meat

FOOD PRODUCTS



FOOD/DRINKS HABITS



Consume diet / low fat products Consume bio /organic products Consumer special dietary products Eat fast food / take-away

Cook at home

Eat out at restaurants

Go to co ee shops Go to nightclubs

Go to pubs

Go to night / cocktails bars



Asda

Budgens Co-op Costcutter Iceland

Lidl Londis M&S

Morrisons Sainsburys Spar Tesco

Waitrose Wilkinsons Other





Beer Champagne Cider Fizzy drinks

Flavored Water / cordials Fortifi ed Wine (Port, Sherry)

Fruit Juice Milk Red wine Rose Sparkling Water

Sparkling wine Spirits Still water

White wine

DRINKS OFTEN BOUGHT





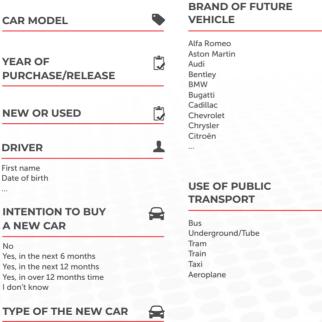


TRANSPORT, VEHICLES - UK

三四 **DRIVING LICENCE CAR MODEL** Yes / No YEAR OF \square VEHICLES OWNED **PURCHASE/RELEASE** Bicvcle Motorcycle/motorbike/Scooter > 125cc/ Moped/scooter < 125cc **NEW OR USED** Caravan / Camper van Boat **DRIVER** None of the above First name Date of birth **CARS IN THE HOUSEHOLD** INTENTION TO BUY None A NEW CAR 2 No 3 Yes, in the next 6 months Yes, in the next 12 months



CAR BRANDS







TRAVEL, HOLIDAYS - UK

NUMBER OF PERSONAL VACATIONS



None 1/2/3/4/5/6/7/8/9

NUMBER OF PROFESSIONAL VACATIONS

None 1/2/3/4/5/6/7/8/9 10 or more

10 or more

TYPES OF TRANSPORTATION USED

Aeroplane

Car

Campervan/Caravan

Boat Bus Train

INTERNATIONAL FLIGHTS WITHIN PAST 12 MONTHS

None 1/2/3/4/5/6/7/8/9 10 or more

TYPES OF ACCOMODATION



1 or 0 star hotel 2 star hotel

3 star hotel

4 star hotel 5 star hotel

Shelter / hostel or host family

Community centre Campsite / Caravan

Family or friends holiday accommodation Cottage

Apartment/flat/house

All inclusive

TYPES OF HOLIDAY



Relaxation
Backpacking
Beach
Camping
Adventure
Luxury
Sports
Family
Romantic
City break
Rural

Cruise

TRAVEL LOYALTY SCHEME



Yes / No

DESTINATIONS IN THE LAST 12 MONTHS



Southern Europe
Northern Europe
Eastern Europe
Northern Africa
Western Africa
Eastern Africa
Central Africa
Southern Africa
North America
South America
Asia
The Far East
Australia / Indonesia
Within the UK, outside your region

None of the above



MEDIA - UK

TYPE OF SUBSCRIPTION



Cable Satellite

None of the above / Other

SUBSCRIPTION



BT Vision Sky Tiscaly TV

Freeview

TalkTalk NOW TV

Plusnet 3

EE

Vodaphone Topup TV

Virgin Other

None of the above

TV PROGRAMS WATCHED



Culture / Arts

Debates/Politics Documentary Films

News

Reality TV

Sport Talk show Teleshopping

Game Show TV series

Entertainment Music

Other

TYPE OF FILMS/SERIES WATCHED



Action Adventure

Children's

Comedy Crime Drama

Musical

Mystery Romance

Science fi ction

Sports Family

Fantastic Horror

Social drama

Thriller

PLACES FOR LISTENING TO THE RADIO





Beauty

Men's

Women's



At home In vour car At work

READING





Free press National daily newspapers

Regional daily newspapers Magazines

Books / eBooks



Fashion Gossip News

Business / Economy

Sports Travel

Technology Home

Science Automobile

Music, cinema, culture None of the above



HOMEWARE - UK

OWNED



Burglar alarm

Climate / heating control

Dishwasher Electric hob

Espresso / Co ee Machine

Microwave

Oven

Tumble drver

None of the above

PURCHASE IN THE NEXT 12 MONTHS



Burglar alarm Climate / heating control Dishwasher Electric hob Espresso / Co ee Machine Microwave Oven

Tumble drver None of the above

SHOPPING METHODS





Homeware stores

Supermarkets

Online

Second hand ads (online, newspapers, etc.) Other

STORES VISITED **REGULARLY**



Argos B&Q

Beales

Currys

Debenhams

Habitat

Homebase House of Fraser

Ikea

John Lewis

Matalan

MFI

Wilkinsons Other

None of these stores

•

SPORTS AND LEISURE - UK

SPORTS PRACTICED



American football

Athletics

Baseball

Basketball Combat sport

(martial arts, wrestling, fencing, archery etc)

Cricket Cycling

Dancing

Extreme sports

(parachuting, bungee jumping, etc)

Fitness, gym (bodybuilding, etc.)

Football

Golf

Gymnastics

Handball Hockey

Ice sports (ice-hockey, ice-skating etc)
Motor sports (rally, go-karting, motorbike,

etc)

Mountain sports

(skiing, climbing, trekking, etc)

Nature sports (horse-riding, fi shing, hunting,

polo, climbing etc) Netball

Racket sports

(tennis, badminton, table tennis, lacrosse

etc) Rugby

Running, jogging

Skateboarding, roller-skating, BMX

Volleyball

Walking

Water sports (swimming, diving, sailing, surfi ng, rowing, kayaking etc)

Other

MEMBER OF A SPORTS CLUB / LEISURE CENTRE



Yes / No

READS SPORTS NEWSPAPERS / MAGAZINES



SPORTS TV SHOWS / CHANNELS WATCHED



Yes / No

SPORTS SUBSCRIPTION CHANNELS



Yes / No

NUMBER OF SPORT ITEMS PURCHASED



None From 1 to 5 From 6 to 10 More than 10

HOBBIES



Go to a live play in a theatre

Go to the opera or ballet

Go to a live comedy show

Go to a music concert

Go to a live sports event

Go to museums

Go to art galleries

Go to the cinema

Go to theme Parks

Go to Shopping Malls/High Street Stores

Go to exhibitions/shows/events

LEISURE ACTIVITIES



Do some charity or volunteer / community work

Play a musical instrument

Read books

Sew / knit

Play Board Games / Cards

Gamble in a casino

Gamble (bookmakers, online, etc.)

Garden / Landscape

Do some home Improvement/Decorate/DIY

Do arts and crafts

Restore an Auto / Motorbike

Go camping

Go hunting

Photography

Self-employed

(e.a. Post O ce)

Other

Analyst



WORK - UK

WORK ACTIVITY



Full time (more than 30 hours)
Part time / casual
Homemaker (voluntarily)
Not currently employed / self employed
Retired

INDUSTRY

Other



Accommodation and Food Services Administrative and Customer / Support Services Agriculture, Forestry, Fishing Arts and Recreation Services Business / Sales

Business / Sales
Construction
Education and Training
Electricity, Gas, Water, Waste Services
Financial and Insurance Services
Health Care and Social Assistance
Information Media and Telecommunications
IT / New Technologies
Manufacturing

Marketing, Market Research, Advertising Mining Professional, Scientific, Technical Services

Rental, Hiring and Real Estate Services Retail Trade Transport, Postal and Warehousing Wholesale Trade

Public Administration and Safety

COMPANY TURNOVER

Artist/Musician/Actor/Entertainer

Less than £500,000 From £500,000 to £1 million From £1 to £10 million From £10 to £50 million More than £50 million I don't know

TYPE OF ORGANISATION

Nationalised industry or public corporation

Private sector firm or company

Other public sector employer

POSITION AT WORK

Account / Project manager

Administrative / Clerical

Architect / Draftsperson

Author/Editor/Writer

Broker/Trader/Advisor

CEO/President/Chairman

Accountant / Auditor

(e.g. Central Government)

Charity / voluntary sector

(e.g. limited companies and Plc's)



COMPANY SIZE



I am self employed

Less than 10 employees From 10 to 49 employees From 50 to 99 employees From 100 to 499 employees From 500 to 1999 employees

2000 employees and more

PEOPLE SUPERVISED



None 1 - 9 10 - 19

TRANSPORTATION USED TO WORK



Bicycle Bus Car Train Taxi

I work from home

Tram Underground/Tube Walk Other

PURCHASES FOR WORK



Yes / No

PURCHASING DECISIONS



Business applications

Car hire Catering

Cleaning Company cars

Corporate events

Information technology/Computers/Sof-

tware

Leasing equipment Mobile / cell phone O ce supplies

Outsourcing

Photocopiers Printers

Recruitment

Telecommunications
Training

Travel Utilities

Utilities Insurance



Other

Every month

Once a year

Adidas

Barrats

Clarks

Reatties

Brantano

Austin Reed

Aldo

Every 2 months

2-3 times a year

Less than once a year

SHOE STORES

BEAUTY, FASHION - UK

SHOPPING METHODS



Retailers/High street shops/Department store/Concessions

Outlets Internet

Supermarkets / discount stores

Markets

Private sales Other

BRANDS



Accessorize

Adams Adidas

All Sports All saints

Armani Exchange

Asda

Austin Reed

Aquascutum

Autonomy

Banana Republic Barbour

Base

Bench Benetton

FREQUENCY OF NEW **CLOTHING PURCHASES**

Every week Twice a month Every month Every 2 months Every 6 months Less than twice a year

FREQUENCY OF PURCHASING SHOES





Facial sunscreen / UV protection

Beauty essence or serum Gel/cream/liquid moisturiser

Eye treatment including creams, lotions

and gels

Makeup remover

Facial cleansers or wash

Oil blotting paper

Facial mask or pack, such as sheet, cream

or gel type

Toners or astringents

Facial massage cream

Facial scrub, exfoliator or dermabrasion

None of the above

FREQUENCY OF NEW



LINGERIE PURCHASES

Every week Twice a month Every month Every 2 months Twice a year Less than twice a year

SKIN CARE PRODUCTS



Oily / greasy hair

Drv hair Greying / whitening

Dandru

Hair thinning / hair loss

HAIR CONDITION

Baldness (have lost all my hair)

None of the above

HAIR PRODUCTS



Anti-dandru Anti-Itch Conditioners

Detanglers

Finishing Mists

VISITS A DERMATOLOGIST



Yes / No

MAKE-UP



Blusher Eveliner

Mascara False eyelashes

Bronzer Highlighter

Face powder Foundation

Concealer Lip gloss

FRAGRANCES



Cologne Eau de toilette Perfume

Body spray

PIERCINGS



Yes, only to my ears Yes, to my ears and elsewhere No. but I would like to

TATTOOS



Yes / No









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